

LIST OF 26 CONSULTANT RECOMMENDATIONS

Recommendations are listed by Section numbers of the report. SP3 recommends that:

3.1.1. “the CRD work with partnering municipalities, as well as Provincial and Federal agencies, to determine the best strategy for infrastructure rehabilitation for partnering municipalities”

3.2.1. “the CRD perform a high level condition deficiency study of the age and general condition of the water and wastewater systems in Improvement Districts and those that are privately owned”

3.2.2. “the CRD consider addressing the infrastructure funding concerns of small communities in the 3 Electoral Areas of Juan de Fuca, South Gulf Islands and Salt Spring Island, by pursuing an infrastructure grants strategy together with each of the Electoral Areas”

3.2.3 “the CRD increase its efforts to work with Electoral Areas and the local communities to sponsor an environmental perspective in infrastructure service delivery. This means encouraging local service committees to expand their mandate...”

3.3.1 the CRD expand “the service delivery responsibilities of the (Water) laboratory to include wastewater, stormwater and source water testing”

3.3.2 “the CRD coordinate procedural improvements in water sampling in conjunction with water systems maintenance activities executed by partnering municipalities”

3.3.3. “the CRD (instead of the Roundtable on the Environment) provide regular periodic updates on the overall condition of the regional environment”

3.4.1. “Climate Action be structured organically and collaboratively, to allow for the development of a dynamic team. Participants are assigned for a predetermined time period to make an expert contribution on behalf of science, technology, engineering or administration.”

3.5.1. “the CRD consider an environmental partnership approach to source control program management, covering all environmental requirements associated with water, wastewater, stormwater, solid waste and hazardous waste.” “This type of approach could include a CRD ‘green standard’ certification.”

3.5.2. “the CRD consider an environmental partnership approach to source control for households, covering all environmental requirements associated with water, wastewater, stormwater, solid waste and hazardous waste.”

3.6.1. “administrative services be structured on the basis of a client services model, where administrative staff are members of an Administrative or Customer Services Division and provide services based on client needs, permanently or temporarily, at the office or plant location of a client organization.”

3.6.2. “the Environmental Services Department establish a small team to determine where, when and how administrative staff can contribute more effectively outside of the traditional responsibilities normally associated with administrative services.”

3.7.1. “ES and WS establish a small team to address Maximo implementation concerns...”

3.8.1. “the CRD consider promoting its high level accomplishments....”

3.8.2. “the CRD consider an internal hotline or an email account for staff to alert Corporate Communications about publicity based on incorrect information...”

3.9.1. “Fleet Operations be structured as a service delivery unit that has responsibility for maintenance management, asset management, equipment unit rate development and overall fleet strategy in terms of lease versus buy and lifecycle management.”

3.9.2. “Demand Management in Water Services be assigned a supervisor or program manager.”

3.9.3. “the CRD focus on productivity improvement and service level effectiveness in Watershed Operations, by improving consistency between the two unions involved in Watershed Operations services.”

3.9.4. “staff concerns about the quality of service provided by contractors be surveyed and assessed by Human Resources.”

3.9.5. “the principles and practices used in the Water Maintenance Operator training program be considered for all operators throughout Water Services and Environmental Services.”

3.9.6. “SCADA services be amalgamated into one group to serve both water and wastewater operations.

3.9.7. “Environmental Services trades and technical services staff continue to be available on an ‘as required’ basis and on an emergency basis, but that operations divisions consider experimenting with an agreeable fixed allocation of staff time per week or month to individual client sites...”

3.9.8. “Environmental Services and Water Services both consider building capacity in their Administrative units to support grant applications and grant administration.”

3.9.9. “the current reporting structure for the Core Area Wastewater Treatment Project be transformed from a committee based structure to a dedicated team reporting to a General Manager.”

3.10.1 “the chairpersons of the 8 Salt Spring Island (SSI) Service and Local Service Committees and the Solid Waste Advisory Committee, be invited to form an SSI Water & Environment Coordinating Committee.”

3.10.2. “the chairpersons of the 6 Southern Gulf Island (SGI) Service and Local Service Committees be invited to form an SGI Water & Environment Steering Committee.”

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